



**Headquarters**

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## Selling Guarantee

Dynic USA Corporation does not sell to end-users. We only sell through OEM's (Original Equipment Manufacturers), distributors, and VAR's (Value-Added Resellers). We openly acknowledge that as a manufacturer of materials used in a total systems solution, we cannot provide all the products and value-added services that our customers can.

Dynic's growth is not a tribute to our success, but that of the customers we serve. Through an unwavering dedication to quality products, quick response, competitive pricing, and excellent service, we continually help our customers win more sales and succeed. It's an attitude that puts our customers' needs first and sets Dynic apart.

**We Will Never:**

- Target the end-users to which our customers drop ship products. We will not compile a list of these companies, send marketing information to them, or contact them in any way, other than to deliver products from our customers.
- Knowingly deal with a customer of our customers. When we determine that an end-user belongs to one of our customers, we will direct them back to their supplier for further information. We will gladly provide information or technical support to an end-user, at the request of their supplier (our customer), but not without the supplier's approval.

**We Will Always:**

- Provide the highest quality products with the best service possible.
- Provide free product samples to ensure our products work in your specific applications.
- Provide technical support and a full testing lab.
- We will also provide sales and product training and other documentation/information upon request.
- Work as a team with our customers to ensure that they have the products, support, and information they need to succeed.

**Signed:**

Chris Meserve, Director International Sales & Marketing

A handwritten signature in black ink that reads 'Chris Meserve'.

Gary Hinthorne, Sales Manager

A handwritten signature in black ink that reads 'Gary Hinthorne'.

Enrique Bejarano, Sales Manager

A handwritten signature in purple ink that reads 'Enrique Bejarano'.